

Webex CALLING

CITYNET®

CISCO

Premier
Partner

A complete, cloud-based business phone solution. Affordable, per user fee for easy scalability. The best of everything in one solution.



NEVER MISS AN IMPORTANT CALL

Keep your business phone number or get a new number that rings on any device, anywhere, along with powerful cloud calling features.



EASY MANAGEMENT, LESS OVERHEAD

Forget the costly overhead of a physical business phone system, and easily manage all your services, users, and security in one place.



LETS CUSTOMERS REACH YOU, ANYWHERE

Easily manage incoming calls with extensions, shared lines, and intelligent call routing features that puts them in touch with the right person, every time.

SUPPORTING TODAY'S REMOTE BUSINESS OPERATIONS

Your business is wherever you are. Your customers need to reach you anywhere, and your employees need to stay connected everywhere. With Webex, you get the ultimate business calling solution so you can keep operations running, no matter where you are.



Set your business number to ring on any device, anywhere.



Make business calls from your mobile device and keep your personal number private.



Quickly move your call from one device to another.



Get integrated team messaging so you're always in touch with your remote employees.



See all calling features
NEXT PAGE

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POWERFUL CALLING FEATURES AT THE PUSH OF A BUTTON.

- ✓ Record important calls to transcribe, listen to later, or share with other team members.
- ✓ Merge calls seamlessly or quickly go from a 1:1 call to a conference call.
- ✓ Easily place a call on hold and resume again, or transfer a call to another colleague.
- ✓ Never miss a call with features like Call Pickup that give you the ability to answer a colleague's phone or a Hunt Group that searches for an available colleague to answer the call.
- ✓ Get complete visibility and see who's calling with Call Waiting.

MESSAGING MADE SIMPLE.

- ✓ Connect and collaborate even better with team messaging features that are included as part of your Webex plan.
- ✓ Chat to others direct, or in team spaces that include rich text and expressive messaging.
- ✓ Send important messages or files, where they can be read and responded to right away – or flagged for follow-up later.
- ✓ Easily track all your conversations, with messages and files that are saved in your secure spaces.

NEED MEETING CAPABILITY?

+ Ask about adding it to your Webex Calling system!

Easily add meetings to the users who need it & get these features:

- ✓ Easily switch between a call and a full-featured meeting.
- ✓ Host HD video conferences with the same, easy-to-use interface.
- ✓ Easily share your entire screen or choose a specific file or application to share, to get everyone on the same page.
- ✓ And for those that can't make the call, simply record the meeting with just the touch of a button.

WEBEX CALLING PROFESSIONAL ENTERPRISE FLEX 3.0 LICENSES FEATURES

- ✓ Cisco Webex Calling App (Desktop & Mobile)
- ✓ Alternate Numbers w/ Distinctive Ring
- ✓ Anonymous Call Rejection
- ✓ Barge-In Exempt
- ✓ Business Continuity (CFNR)
- ✓ Busy Lamp Monitoring
- ✓ Call Forwarding Always
- ✓ Call Forwarding Busy
- ✓ Call Forwarding No Answer
- ✓ Call Forwarding Selective
- ✓ Call History
- ✓ Call Hold & Resume
- ✓ Call Logs w/Click to Dial
- ✓ Call Notify
- ✓ Call Queue Agent
- ✓ Call Recording (requires 3rd party license)
- ✓ Call Redial
- ✓ Call Return
- ✓ Call Transfer (Attended & Blind)
- ✓ Call Waiting for up to 4 Calls
- ✓ Call Waiting ID
- ✓ Connected Line ID Restriction (COLR)
- ✓ Connected Line Appearance Restriction
- ✓ Directed Call Pickup
- ✓ Directed Call Pickup with Barge In
- ✓ Do Not Disturb
- ✓ Enterprise Phone Directory
- ✓ Executive /Executive Assistant
- ✓ Extension Dialing, Variable Length
- ✓ Feature Access Codes
- ✓ Hoteling (Host)
- ✓ Hoteling (Guest)
- ✓ Inbound Caller ID (Name)
- ✓ Inbound Caller ID (Name & Number)
- ✓ Inbound Fax to email
- ✓ Mobility
- ✓ Multiple Line Appearance (SP only)
- ✓ N-Way Calling (6) 1
- ✓ Office Anywhere
- ✓ Outbound Caller ID Blocking
- ✓ Personal Phone Directory
- ✓ Priority Alert
- ✓ Privacy
- ✓ Push-to-talk
- ✓ Remote Office
- ✓ Selective Call Acceptance
- ✓ Selective Call Rejection
- ✓ Sequential Ring
- ✓ Shared Call Appearance
- ✓ Simultaneous Ring
- ✓ Speed Dial 100
- ✓ T.38 Fax Support
- ✓ Three-Way Calling 1
- ✓ Unified Messaging
- ✓ User Intercept
- ✓ User Self Service Portal settings.webex.com
- ✓ Video (Point to Point)
- ✓ Visual Voicemail
- ✓ Voice Mail

CORPORATE HEADQUARTERS

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